

Combat Cash Losses by Adding an “Exception” to Your Security Policy

The Power of Exception Reporting Now in Safe Locking System

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Without diminishing the critical role they play in the realm of retail store security, safes and safe locks do not typically occupy a place of high visibility in the minds of most loss prevention professionals; that is, until an issue arises.



The Problem—Reactive vs. Proactive

Like most large chain retailers, you may have a large network of thousands of safes dispersed throughout the country and perhaps the world. Though countless hours may be dedicated to developing security policies, the result of these meticulous efforts can sometimes lead to a false sense of security because they lack a “real-time” reporting element.

In spite of your best efforts, you may receive the distressing notification that an incident involving a safe/safe lock security breach has occurred at one or more stores. Though an investigation takes place, the results are often inconclusive. Without ever establishing who is at fault or what really happened, your only hope is that it doesn't become a recurring problem.

In the above scenario, adopting a more proactive policy and approach to loss prevention can help retailers potentially reduce these types of violations before they become major problems.

IP Technology and Exception Reporting to the Rescue

Although its entrée occurs comparatively late, exception reporting in the safe lock security arena has finally arrived. Stanley Sargent and Greenleaf (S&G) was the first and only company to implement this powerful capability with the introduction of its network-connected IP Series™ safe locking system. The S&G® IP Series™ Exception Reporter software operates at the PC-level and is connected via Ethernet to an IP Series™ keypad mounted on the safe door.

The software allows administrators to set specific security rules that can be easily applied to either an individual safe or to multiple safes. The software then has the ability to automatically send electronic alerts when these preset rules have been breached.

While the IP Series™ full suite of innovative technology features is able to address more complex security challenges, it can also manage one of the more common safe-related issues, such as a safe door inadvertently left open.

Using the Exception Reporter software, the administrator can specify the maximum amount of time the safe door can stay open. If the door remains open longer than the preset time parameter, the Exception Reporter immediately sends an email alert, which can be received over any email-enabled device by all designated personnel. Upon receiving the warning, immediate action can be taken to correct the issue before it becomes a larger problem.

In short, because it was developed using IP-based technology, the Stanley® S&G® IP Series™ software is able to provide real-time, actionable intelligence that can potentially reduce security incidents and enable LP teams to be proactive in solving safe lock-related security issues.

About Sargent and Greenleaf

Sargent and Greenleaf (S&G), a subsidiary of Stanley Security Solutions, is one of the world's leading manufacturers of medium- and high-security locks and locking systems. Celebrating their 150th anniversary throughout 2007, Sargent and Greenleaf has provided security solutions to financial institutions, retail, governments, and consumers around the world. Delivered through an international network of distribution partners, Sargent and Greenleaf® products continue to set the standard for quality, value, and technical innovation. For more information on the IP Series™ and Exception Reporter software, visit www.sargentandgreenleaf.com and view the IP Series™ video or contact Phil Pitt at ppitt@stanleyworks.com. ■

